

University of Central Florida  
**Instructional Technology Group**  
at Course Development & Web Services

## UCF Teaching Online Resources for Faculty

### Teaching Online - <http://teach.ucf.edu>

- Central information and support for faculty teaching online at UCF
- Known issues - <http://teach.ucf.edu/webcourses/issues>
- Tips & Tricks - <http://teach.ucf.edu/webcourses/tips>
- Training & Open Support Labs - <http://teach.ucf.edu/resources/training>

### Learning Online - <http://learn.ucf.edu>

- Online resources for students

### AskUCF - <http://ask.ucf.edu>

- Search for questions and answers, and submit a help request ticket

### eCommunity - <http://ecomunity.ucf.edu>

- UCF Electronic Community - student e-mail addresses, profiles, and communities

### E-mail Lists – Send an e-mail to [itg@mail.ucf.edu](mailto:itg@mail.ucf.edu) to join one or both of the following listserves:

- Webcourses-News – Administrative announcements (i.e. server maintenance periods)
- Webcourses – General faculty discussion of using Webcourses@UCF for teaching online

### Gameserv – <https://games.ucf.edu/gameserv/>

- Create and manage game-based learning solutions for the classroom

### Information Literacy Modules (InfoLit Mods) - <http://infolit.ucf.edu>

- Supplemental resources for use by faculty to help students learn information literacy skills

### myUCF - <https://my.ucf.edu>

- Webcourses@UCF Manual: **Academic Resources**→**Fac Webcourses@UCF Resources**
- Training and interactive tutorials, faculty guidelines and checklists

### Respondus - <http://reach.ucf.edu/respondus>

- Create, upload, and download quizzes into Webcourses@UCF
- Create paper-based tests for face-to-face delivery, and reports and statistical information

### Turn It In - <http://www.turnitin.com>

- Protect against copyright and plagiarism
- Contact: Patricia MacKown - [pmackown@mail.ucf.edu](mailto:pmackown@mail.ucf.edu)

# Blackboard Resources

## Blackboard - <http://www.blackboard.com>

- Ask Dr. C - [http://www.webct.com/ask\\_drc](http://www.webct.com/ask_drc)
- Support - <https://behind.blackboard.com/s/faculty/>
- Browser Tune-Up - <http://www.webct.com/tuneup>
- Submit suggestions - <http://www.blackboard.com/products/suggest.bb>

# Support & Training

## Ask a Librarian

- Faculty support, research help, research consultations and more
- <http://library.ucf.edu/Ask/>
- (407) 823-2562 M-F 8 am - 5 pm

## Center for Distributed Learning

- Provides administrative support for online credit courses, degree programs, and activities offered by the University
- <http://online.ucf.edu/distributed.php>
- [distrib@mail.ucf.edu](mailto:distrib@mail.ucf.edu)
- (407) 823-4910

## College of Business

- Ryan Wilcox
- [rwilcox@bus.ucf.edu](mailto:rwilcox@bus.ucf.edu)
- (407) 823-0992

## College of Engineering & Computer Science

- Kim Okamoto
- [kokamoto@mail.ucf.edu](mailto:kokamoto@mail.ucf.edu)
- (407) 823-2177
- <http://cove.cecs.ucf.edu/>

## Faculty Center for Teaching and Learning (FCTL)

- Supports excellence in teaching and learning, successful research, creative endeavors and the professional fulfillment of faculty and staff in the local and global environment
- <http://www.fctl.ucf.edu>

## Instructional Design

- IDL and ADL faculty
- Essentials training
- Focus on pedagogy
- [cdwsaid@mail.ucf.edu](mailto:cdwsaid@mail.ucf.edu)
- (407) 823-3809
- <http://cdws.ucf.edu/teams/idesign/>

## Instructional Technology Group (ITG)

- Faculty training & technical support
- [itg@mail.ucf.edu](mailto:itg@mail.ucf.edu)
- (407) 823-0407 M-F 8:30 am - 4:30 pm
- Face-to-face support: call or e-mail to schedule a time
- Night/weekend support hours:  
<http://itg.cdws.ucf.edu>

## Office of Instructional Resources (OIR)

- Creative, technical, consulting, and multimedia production services
- <http://www.oir.ucf.edu>

## Regional Campuses – Roz Veltenaar

- Faculty support
- <http://webprep.ucf.edu/>
- [roz@mail.ucf.edu](mailto:roz@mail.ucf.edu)

## Student Disability Services

- (407) 823-2371
- <http://sds.sdes.ucf.edu/>
- [sds@mail.ucf.edu](mailto:sds@mail.ucf.edu)

## Student Online Course Support

- Techrangers
- <http://techrangers.cdws.ucf.edu/support/>

## Other Technical Issues - UCF Service Desk

- (407) 823-5117
- [servicedesk@mail.ucf.edu](mailto:servicedesk@mail.ucf.edu)